

Contents

Summer 2007 | VOL /1 | NO/1



IN EVERY ISSUE

04 | **Front of House**

Preparing today for a safer tomorrow.

06 | **This Way In**

>> More Information Sharing Needed, Report Says >> 10 Ways to Assess Risk >> Can You Smell that Smell? >> AVSS to Offer Intensive Training >> Get with the Program >> Look, Up in the Sky >> A Satellite Solution >> Slipping Standards

12 | **Infrastructure** **Generating Safety**

Emergency generators are often the last line of defense — but they're among the most important safety measures.

16 | **Risk Management** **To Serve and Protect**

What you must know about the liability time bomb called underage drinking.

20 | **Retail and Concessions** **A Recipe for Food Safety**

Communication is the key to ensuring that concessionaires serve safe fare.

46 | **Lessons Learned**

Dallas Convention Center's Frank Poe on handling a bomb threat.

48 | **This Way Out**

Parting thoughts, final words and conclusive data.

24 | **Choosing and Using Contract Security**

Learn how to make the most of your venue's investment in "ambassadors for hire."

By Carly L. Price

30 | **When Extreme Weather Strikes**

Venue managers discuss their strategies for ensuring attendees' safety when extreme weather strikes. By Amy E. Lemen

34 | **Can You Get Them All Out?**

An evacuation plan can help protect your venue and attendees — assuming you're regularly evaluating it and keeping it current. By Pat Pape

38 | **E. Coli**

What every venue manager must know about this dangerous bacteria.

By Matt Bolch

PERSPECTIVE

42 | **Are You Prepared**

Using tools such as ViSAT, venue managers must be prepared to handle security issues.

By Harold Hansen

44 | **In Times of Crisis**

Every venue must have a plan for communication during a crisis — and strong management to lead the way.

By Courtney Simmons

